

# Stop online fraud before it happens

## Q2 Patrol

Today it's mandatory to have a layered security strategy, both to meet consumer needs and the expectations of regulatory agencies. Q2's security product offering, Q2 Patrol (formerly known as Event-Driven Validation), adds an additional layer of monitoring by leveraging user behavior and device details to identify potentially suspect sessions. Here's an example: Q2 Patrol will evaluate logins based on historical behavior and alert an FI to anomalous behavior.

Should a security concern arise, Q2 Patrol will require further authentication around high-risk non-transactional activities. All financial institutions (FIs) are ideal customers for Q2 Patrol, including those that already have Q2 Sentinel.

# 83%

increase in the total number of cases of suspected fraudulent transactions or behavior from 2015 to 2016\*

Source: Q2 internal tracking, 2016.

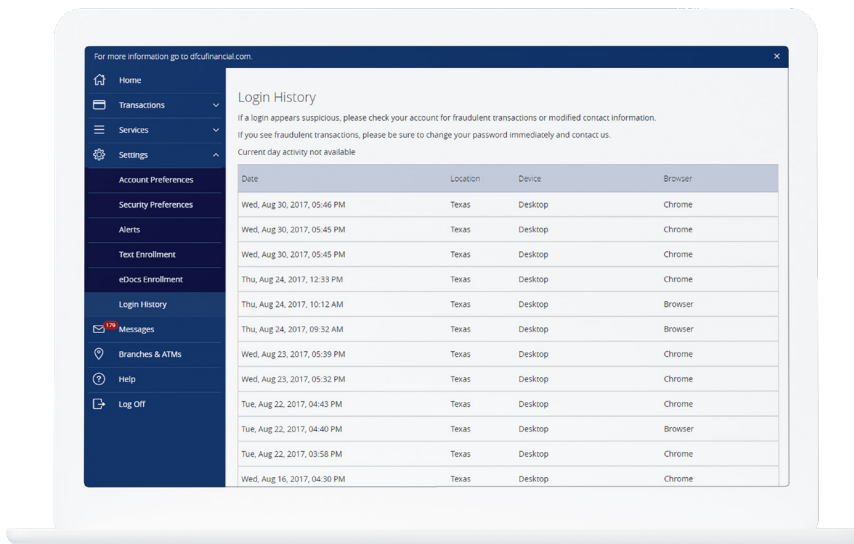
## Offer more than a traditional safety net

Q2 Patrol is much more than an additional layer of protection for your FI and account holders. It's a behavioral tool that utilizes machine learning and event driven validation to provide peace of mind, increased session insights, and an even better online banking experience for you and your users.

## Improve security with no additional FI involvement

Provide a frictionless experience for your customer service representatives (CSRs). They won't have to intervene or "touch" Q2 Patrol workflow.

Q2 Patrol adds an additional layer of monitoring by leveraging user behavior and device details to identify potentially suspect sessions, and require further authentication around high-risk non-transactional activities.



## Educate and involve your account holders in proactive threat monitoring

There is an opportunity for account holders to be more engaged in their own account security. Q2 Patrol adds extra value in this regard by providing account holders with access to details around their previous sessions and possible fraud attempts—no FI staff involvement required. It allows account holders to see data around their prior sessions in the user interface, and teaches them to monitor possible fraud on their own.

For more information on Q2, go to [Q2ebanking.com](https://www.q2ebanking.com) or call (833) 444-3469.

