

Q2 Sentinel

Protect your institution
and your account holders



Our vision of the ideal virtual banking software is simple: A single, fully integrated platform that meets all of your virtual banking needs. It consists of online, mobile and voice banking, and provides a consistent user experience that optimizes convenience without sacrificing functionality. But maybe most important, it relies on native, industry-leading security to protect your financial institution (FI) and account holders. That's why Q2 Sentinel (formerly known as Risk and Fraud Analytics) monitors and analyzes transactional and user data in real time to identify and suspend suspicious transactions before they take place.

Q2 Sentinel

Flag suspect transactions with behavioral scoring


Q2 Sentinel determines in real time whether login events and transactions should be treated as suspect based upon a wide range of characteristics, which are analyzed against historical account holder information. In addition to behavioral modeling, Q2 Sentinel utilizes policy-based decisions for certain transaction types to determine whether past transaction approval history supports approval of current transactions.


Utilize relational analytics and transparent reporting to stay on top of anomalous behavior


Track normal versus anomalous behavior with multi-dimensional, cohesive, relational analytics to track normal versus anomalous behavior, and stop potential fraud before it happens. And, simplified reporting allows you to examine and understand the behavioral factors resulting in a transaction being marked as anomalous.

Learn your account holders' habits with endpoint interrogation

With endpoint interrogation, Q2 Sentinel is now more comprehensive and effective than ever before. This additional layer of analysis enables Q2 Sentinel to measure account holder behavior outside of transactions in your virtual banking platform. Q2 Sentinel is part of the multi-layered security technologies in the Q2 Platform.

 **STAND APART** from the competition by knowing your account holder better. Q2 Sentinel continuously learns, monitors, and models user behavior—providing deeper insight into your account holder over time and highlighting anomalous actions.

 **SCALE SMART** as you grow and as security becomes more paramount. Q2 Sentinel seamlessly integrates with the Q2platform for simplified case management.

 **GROW BEYOND** with a security solution for the mobile-first world. Q2 Sentinel monitors anomalous behavior with logins and transactions generated on the mobile channel just as it does other channels, and the same behavioral models are used to determine whether a transaction generated on the mobile device is suspect or not.

Offering a **secure online experience** for our customers was the No. 1 reason Q2 was attractive.

Greg Binns, President
First National Bank of Hutchinson

For more information, go to q2ebanking.com or call (512) 275-0072 ext. 2.